

IMPARTIALITY POLICY – LABORATORY TESTING

The BNQ undertakes:

- To ensure compliance with the international and national accreditation requirements applicable in its field of activity and to take the necessary steps to ensure the impartiality of its structure, services and decisions;
- To conduct an annual review of all the provisions planned and implemented regarding compliance with the principle of impartiality and to submit the results of its review to its Impartiality Committee;
- To promptly process and resolve any conflict of interest reported to it that could compromise the public's trust in the reliability and credibility of its accreditation recommendations.

All staff employed by the *BNQ – Évaluation de laboratoires* (laboratory testing) understand the importance of acting in an impartial manner free of any commercial, financial or other pressures that might compromise their impartiality. In addition, employees are required to apply the provisions applicable to them, and to bring any possible conflict of interest situation to the attention of the Director, BNQ Operations, for assessment and a decision.