

## IMPARTIALITY POLICY – CERTIFICATION

The BNQ undertakes

- to ensure compliance with the international and national accreditation requirements applicable to its sector of activity and to deploy the necessary means to ensure the impartiality of its structure, services and decisions;
- to conduct an annual review of all the provisions planned and implemented regarding compliance with the principle of impartiality and to submit the results of its review to its Impartiality Committee;
- to act promptly in addressing and resolving any conflict of interest situation that might be reported to it and that could compromise public confidence in the reliability of its programs and the credibility of its certification decisions.

All personnel working for the BMQ have been sensitized to the importance of acting impartially and being free of all commercial, financial or other pressures that could compromise its impartiality. Moreover, they have the duty to apply the provisions concerning them and to submit to the Director of the BNQ, for evaluation and decision, all situations that have the appearance of a conflict of interest when they are identified.