Bureau de normalisation du Québec

BNQ is a member of the National Standards System (NSS).

August 6, 2026

Subject: Customer Notice — BNQ 9415-370 Certification Program

Greetings,

The Bureau de normalisation du Québec (BNQ) wishes to inform you of an important change regarding the BNQ 9415-370 – *Neck Protectors for Ice Hockey and Ringette Players* certification program (the "Program").

Indeed, following the recent publication of the international standard ISO 10256-5, the BNQ conducted a review of its Program and decided to discontinue it. Likewise, the BNQ has decided not to implement a new certification program based on the new ISO 10256-5 standard.

Transition Period

To allow for an orderly transition for companies currently certified under the Program, the BNQ will maintain the Program for a maximum period of twelve (12) months, **until July 31, 2027.**

At the end of this transition period:

- the Program will be permanently closed;
- no certificates of conformity may be maintained or renewed;
- all active certification files will be closed.

During the transition period:

- valid certificates of conformity will remain in effect until their expiry date or until the end of the Program, whichever occurs first;
- changes to the scope of certification (e.g., the addition of products), will continue to be permitted in accordance with the rules currently in effect under the Program, and only for holders of valid certificates of conformity.
- No new applications for certification will be accepted.

Information Regarding ISO 10256-5 Certification

It is the responsibility of affected companies to plan, as necessary, their transition to other accredited certification bodies offering certification services related to this international standard.

For any questions regarding the requirements applicable during the transition period, please contact the Program Leader, Benoit Houde, at the following email address: benoit.houde@bnq.qc.ca.

We thank you for your collaboration and for the trust you have placed in the BNQ over the years.

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